The performance evaluation of managers in Romanian public hospitals

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Performance is the behavior that must be quantified in terms of contribution to achieve the organizational objectives. In Romania, with the introduction of Law no.95/2006 on healthcare reform, the public hospital director position was replaced by the public hospital manager. This position is subject to an annual evaluation process by the superior management of the Ministry of Health. For this they have developed a series of indicators to quantify the management performance in Romania public hospitals. This article examines precisely these nineteen indicators grouped in four main areas: human resources indicators, indicators of resource utilization, economic-financial indicators and quality indicators which characterize the management performance.